

SOFTWARE TESTING EDUCATION

JUL/2023 – PRESENT

Software Testing Training – individual training with [James Bach](#)

During this time frame, I have refined my testing skills by actively interacting with a variety of applications, such as [Gear Generator](#), [XE](#), [Orange HRM](#), [Hemingway Editor](#), [Cryptpad Kanban](#), [Random Date Generator](#), and [Tricentis](#). Engaging in both exploratory and deep testing approaches, I have developed the ability to create test cases, test reports, and bug reports. Moreover, I have gained valuable insights by observing James Bach's testing methodologies, significantly enhancing the cultivation of my critical and lateral thinking abilities.

02 OCT – 04 OCT 2023

Rapid Software Testing Applied with James Bach

- Experiencing testing as a process of open learning and investigation that focuses on risk;
- Practicing with session-based testing and how to create test session reports;
- Practicing the exploratory process of survey testing to get you up to speed quickly;
- Practicing bug reporting;
- Practicing systematically analyzing a product using the Heuristic Test Strategy Model;
- Practicing risk analysis for a better test strategy;
- The difference between shallow testing and deep testing;
- Categorizing testing time for better reporting and estimation;
- Testing tempo and the difference between spontaneous and deliberative testing;

18 SEP – 21 SEP 2023

Rapid Software Testing Explored with James Bach

- What Rapid Software Testing is and how it relates to software development;
- How mental models and critical thinking form the basis of all testing;
- Dealing with overwhelming complexity or confusion;
- Recognizing problems despite ambiguous or missing specifications
- Surveying a product to prepare for deep testing;
- Designing tests: heuristics, risks, procedures, coverage, oracles
- Using tools to help magnify and manage testing;
- Risk-based testing and deciding when you've tested enough;
- Analyzing test results and compellingly reporting evidence;
- Applying the Heuristic Test Strategy Model and many other specific heuristics for testing;

AUG – OCT 2022

Software Testing Course, eJobs – Romania

- Fundamentals of testing
- Testing techniques
- Static testing
- Design and test management
- Introduction to SQL
- Data selection
- Creation of databases
- Joining tables
- Agile - SCRUM

WORK EXPERIENCE

AUG 2005 – Present

Travel Consultant, Eurolines - TUI Travel Center, Dertour, - In 2009 TUI Travel Center was taken over by Dertour group, Romania

- Consulting and helping clients by determining their needs and preferences and advising them accordingly;
- Building and maintaining relationships with clients enriching the company portfolio;
- Meeting profit and sales targets individually as well as a team;
- Offering excellent customer service, and dealing with complaints calmly and professionally;
- Maintained confidentiality of bank records and client information to prevent mishandling of data and potential breaches;
- Entering data into company software and maintaining client database;
- Issuing invoices, tracking receipts;
- Networking with partners;
- Communicating with staff from other areas in the organization;
- Using company-specific software;
- Identifying improvement opportunities that would benefit the client and the company;

AUG 2003 – JUL 2005

Travel Consultant, Business Jet, Romania

- Consulting and helping clients plan their holiday by determining their needs, and preferences and advising them accordingly, agreeing on their destination, type of transportation, travel dates, costs, and accommodations;
- Making reservations for planned travel, including hotels, bus transfers;
- Using reservation systems of domestic or foreign suppliers;
- Attending travel seminars and tourism fairs to stay up-to-date with industry trends;
- Making professional, accurate, cost-effective travel arrangements for clients while providing excellent customer service;
- Updating the database with the latest offers;

EDUCATION

MAR 2023

Certificate of Scrum Master by Scrum Alliance

Cerificat ID: 001505304

MAR 2016

Certificate of professional competences – Travel Consultant

DEC 2015

Advisory sales skills course

2000 – 2004

Bachelor's degree – Economics, Aurel Vlaicu University

SKILLS

- Jira
- Zephyr
- TestLink
- MySql
- Playwright
- Javascript

LANGUAGES

Romanian – Native

English – Advanced

Hungarian – Beginner

REFERENCE

[James Bach](#)

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[Alexander Carlsson](#)

Tester @ ThinkMD

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